

# Global Privacy Policy

Board approved 27 August 2020

## At Fonterra we believe:

That consistently ensuring we do what's right to protect the privacy of every individual we engage with is fundamental to the integrity of our business.

This includes respecting the privacy of employees, farmers, shareholders, customers, suppliers, vendors and all other stakeholders from whom we collect personal information.

Personal information means information about an identifiable individual.

## We are committed to:

Ensuring that personal information gathered by Fonterra is managed in accordance with applicable privacy legislation and regulatory requirements in the jurisdictions in which we operate. This includes:

- **Collecting and processing** personal information only with the individual's knowledge or consent, and for a specific purpose for use in our business.
- **Accessing and use** of personal information only for the purposes for which we collected it; for other reasons disclosed at the time of collection; or as permitted under applicable legislation.
- **Transfer and disclosure** of personal information only when this is in line with the communicated purpose and as permitted or required by applicable legislation.
- **Managing, storing and retaining** personal information, using industry-standard systems and technologies only for the length of time for which we require it.
- **Deleting or disposing** of personal information in a secure and timely manner when the information is no longer required for legal or legitimate business reasons.
- **Providing access to, amending or deleting** an individual's personal information that Fonterra holds about them upon their request, where applicable legislation provides for this.

## And we expect that:

- Every employee, consultant and contractor engaged in our business understands and complies with our privacy principles, as further detailed in the Fonterra Global Privacy Standard.
- Our Privacy Statement on [www.fonterra.com](http://www.fonterra.com) sets out our commitments to privacy and our treatment of personal information and applies to all our websites and external-facing digital platforms.
- Any breaches of this policy in relation to an individual(s) personal information is addressed in accordance with applicable legal obligations.



**Miles Hurrell**  
Chief Executive Officer



**Mike Cronin**  
Managing Director Co-operative Affairs